



Albany Mutual Telephone

New Customer Application

(Digital TV, High Speed Internet, and Nationwide Cellular forms are separate)

Please complete necessary fields and return to Albany Mutual Telephone by mail at PO Box 570 Albany, MN 56307 or by fax to 320.845.7000. If you have any questions please do not hesitate to call 320.845.2101 or visit www.albanytel.com

Customer Information

Name (Directory Listing): _____ Date: _____

911 Address: _____ Township: _____

Billing Address (if different) _____ County _____

Type of Dwelling: Business Residence Mobile Home: Yes No

If this is a new structure please provide directions to the location: _____

Name of party who last lived at this location: _____

Nearest neighbor who has our service: _____

Credit Information

Date of Birth: _____ Social Security #: _____ Single/Married: _____

Spouses Name (if applicable): _____ Spouses Social Security #: _____

Place of Employment: _____ Spouse: _____

Name of Residents over 18 at this location _____

Nearest Relative and telephone number _____

Are you renting this property? Yes No

Previous/current telephone service provider: _____ Your Telephone Number _____

Date Disconnected: _____

Have you been our customer before? Yes No

If yes, Date: _____ Previous Telephone number: _____

May we contact you at your place of employment? Yes No If yes, telephone number: _____

Calling Features

Calling features can be added to any Telephone line.

<input type="checkbox"/> Caller ID (Name and Number)	4.95/mo	<input type="checkbox"/> Selective Call Forwarding	.75/mo
<input type="checkbox"/> Voice Mail	3.50/mo	<input type="checkbox"/> Automatic Call Back	.75/mo
<input type="checkbox"/> Three-Way Calling	1.50/mo	<input type="checkbox"/> Automatic Recall	.75/mo
<input type="checkbox"/> Selective Toll Restriction	3.50/mo	<input type="checkbox"/> Distinctive Ringing/Call Waiting	1.25/mo
<input type="checkbox"/> Call Waiting	1.50/mo	<input type="checkbox"/> Selective Call Acceptance	.75/mo
<input type="checkbox"/> Call Forwarding	1.50/mo	<input type="checkbox"/> Selective Call Rejection	.75/mo
<input type="checkbox"/> Speed Calling	1.50/mo		

Please continue on other side.

Office Use Only

NUMBER ASSIGNED _____

DATE SERVICE WILL BEGIN _____

Long Distance Service

As an Albany Mutual Telephone customer, toll-free calling is available between the exchanges of 845, 836, and 837. Additionally, Albany (845) residents have Extended Area Service to Upsala (573), Avon (356) and Holdingford (746). Freeport (836) residents can call Upsala (573) toll free. All other calls will incur long distance charges. Albany Mutual Telephone offers several options to make your long distance calling fit your needs while being very affordable.

- **Flat 14¢ plan** (14¢ no matter how much or as little as you talk. No monthly fees)
- **1.95 & 11** (\$1.95 per month and all calls are just 11¢ per minute)
- **4.95 & 9** (\$4.95 per month and all calls are just 9¢ per minute)
- **Unlimited*** (\$44.95 per month, call as much as you like with no per minute fees) * *Unlimited calling plan is for residential use only and requires [acceptable use policy](#) (PDF).*
- **No Long Distance service.**

Do you want 800 number calling ability? Yes ___ No ___

Would you like 900 numbers blocked? Yes ___ No ___ If no, I agree to pay for these calls (sign): _____

Albany Mutual Telephone can give your account a PIC Freeze to stop undesired changes in Long Distance carriers. Would you like your account to have a PIC Freeze? Yes ___ No ___

Provider	Business	Residential	Provider	Business	Residential	Provider	Business	Residential
MCI	1-800-888-0800	1-800-444-2222	Broadwing Communications	1-800-422-1199	1-800-422-1199	Telcom USA	1-800-866-3322	1-800-866-3311
Cable & Wireless United Carrier Network	1-800-486-8686	1-800-691-4041	ITI Oncore	1-800-825-5533	1-800-825-5533	Integra	1-800-820-7880	1-800-820-7880
Onvoy		1-800-860-1020	US Link	1-800-450-7283	1-800-450-7500	One Star Long Distance	1-800-482-0000	1-800-482-0000
AT&T	1-800-222-0400	1-800-222-0300	Sprint	1-800-877-4646	1-800-877-4646	DTI (Digital Tel.Inc.)	1-877-742-5384	1-877-742-5384
Excel Albany Telephone L.D.	1-800-875-9235	1-800-875-9235	Williams Comm.	1-888-275-9080	1-888-275-9080	Qwest Lightyear Communications	1-800-860-1020	1-800-860-1020
American Sharecom	1-800-735-3003	1-800-735-3003	Verizon	1-800-483-1660	1-800-483-3737	McLeod USA	1-800-393-7300	1-800-393-7300
Global Crossings	1-800-466-4600	1-800-482-4848	Amerivision Comm.	1-800-800-7550	1-800-800-7550	Connect America	1-800-593-1177	1-800-500-8000
Worldcom	1-800-749-9600	1-877-673-5587	CCC Global Comm. Midcom Communications	1-800-569-4682	1-800-569-4682	Talk America	1-800-422-1470	1-800-422-1470
			Working Assets	1-888-465-9516	1-888-465-9516	Norlight Telecom	1-888-825-5265	1-888-825-5265
				1-800-789-9253	1-800-548-2567		1-800-876-7842	1-800-297-3788

To begin Service

- * Complete this form. Also, depending on your income, you may qualify for a discount on phone service (Lifeline) or reduced installation fees (LinkUp) – check the Telephone Assistance Program (TAP) form or call our office.
- * Please fill out **Digital TV, High Speed Internet, and Nationwide Cellular** forms separately. (www.albanytel.com)
- * A Deposit may be required depending upon creditworthiness. (You will be notified if this is required)
- * If Plowing is required, charges are \$100 for the first 300 feet and \$.27/foot over 300 feet.
- * Date you would like service to begin _____
- * An installation charge of _____ must be paid before service is connected. (Call for price)
- * Telephone bills are due on the 25th of each month, services are subject to disconnect if payment is not made by the 25th of each month.
- * I acknowledge that the above information is accurate to the best of my knowledge. Additionally, I understand if found otherwise, service may be disconnected immediately.

Signature of person responsible for paying the bill Spouse

Please Return with installation payment to: Albany Mutual Telephone PO Box 570 Albany, MN 56307