



Albany Mutual Telephone

Digital TV Instructions

Welcome to Albany Mutual Telephone's Digital TV. This guide will help you use all of the advanced features the Digital system has.

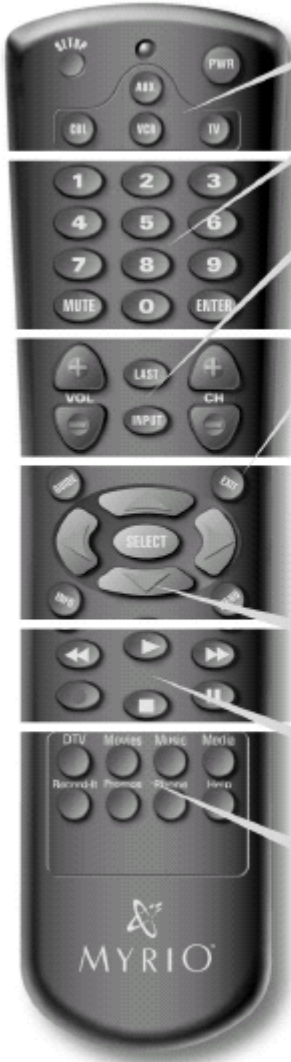
Please call us at 845-2101 if you have any questions about using your new system.

Your Account number is: _____

Your PIN is: _____ (This PIN is used for changing settings, viewing account information, parental controls, and purchasing Pay-Per-View (PPV) movies. You can change this PIN to any number you choose.

Your Remote control code is: _____ (This is the code that your remote uses to operate your TV)

The Remote



- Device Controls**
Select system mode; turn system on/off.
- Numeric Keypad**
Enter channel or PIN.
- System Controls**
Control volume, change channel, switch to last channel viewed, and change video source for TV.
- Direct Access Buttons**
 - SELECT** Confirm on-screen selection.
 - GUIDE** Display detailed program listings for a system feature.
 - MENU** Display system Menu; access system features.
 - EXIT** Return to previous feature.
 - INFO** Provide details for current program or selection.
- Navigation Arrows**
Move on-screen highlight up, down, left, and right.
- Movie Controls**
Play, stop, pause, fast-forward, and rewind movies.
- Feature Buttons**
Jump directly to main features: DTV, Movies, Music, Media, Promos, and Help.

Key Functions Setup

Device controls

Numeric keypad

Enter System controls

Direct Access buttons

Navigation arrows

Feature buttons

Use to program your remote to operate your TV, VCR, DVD Player etc. See the remote control's user guide for programming codes. Determines which device the remote control will operate.



Enter specific channel numbers and PINs. Confirm selection. **VOL +/-** Control volume **CH +/-** Change channels. **LAST** Return to last channel viewed. **INPUT** Change input mode for TV.

GUIDE Display detailed program feature listings. **EXIT** Return to previous screen. **INFO** Display basic details for selected program. **MENU** Display system Menu; access system features.

Move the on-screen highlight, up/down, left, and right. Use **SELECT** to confirm selection. Press DTV to view Digital TV programming, Pressing Music will take you to the music channels.

Turning the system on

Your new remote will operate both your regular TV and the set top box we installed. The device buttons on the top of the remote tell the remote which device to operate. With this digital TV system, the TV button will only need to be pressed when turning the TV on and off or to change the TV's input. (Not to change Digital TV channels)

When the "TV" button on the remote is pressed the remote operates your TV, when the  button is pressed, the remote operates the set top box. Once the TV is turned on, channels are changed in the set top box, not on the TV. To change Digital TV channels, the  button needs to be pressed on the remote so the remote operates the set top box and changes channels


The Digital TV system uses the silver set top box to convert the incoming signal to your TV. The Digital TV channels are changed in the set top box, not on the TV. Therefore the TV needs to be set the correct input to receive a signal from the set top box.

There are several options for inputs for your TV, depending upon how your installation was completed. Your TV may need to be set to a specific channel, or to a specific input.

The TV in your:	Needs to be set to:




To watch TV:

1. Press "TV"
2. Press "PWR"
3. Press 
4. Press "PWR" again, ONLY if the red light on the set top box is not lit. If the red light is lit, you can change the set top box channels with the remote's keys.

To turn the TV off:

1. Press "TV"
2. Press "PWR"

This will keep the set top box turned on. When you want to watch TV later, you'll only need to do steps 1, 2, and 3 above.

If you do steps 1, 2, and 3 above, and the red light on the set top box is lit, but you still don't see a picture, you're TV is set to the wrong input. To change your TV's input, press "TV" on the remote to set the TV to the proper input for that specific TV, from the chart above. Don't forget to press  after you've changed the input, to operate the digital TV.



Navigating channels with the Remote

There are several ways to change the channels with the digital system:

- Type the number of the channel you want to watch on the numeric keypad, the system will then change to that channel.
- Use the Channel +/- buttons to move through the channel lineup.
- Press Guide, then use the navigation arrow keys to move the on-screen highlight to the channel you want to watch. Once the channel is highlighted, press **SELECT** on the remote to view the channel.
- Press the navigation arrow keys up or down while watching a program to see what is showing on the other channels while watching the current show. When you see the channel/program you want to watch, press **SELECT**.

How to listen to the digital Music channels

The Music channels are accessed by pressing the "Music" button on the remote. Once you've pressed the "Music" button, you can surf through the 30 music channels just like regular TV channels (Channel up/down, or use the guide functions). When you want to return to regular TV press the "DTV" button.



Guide

The DTV Guide contains detailed information for current and 7 days of future listings as well as a search function for locating favorite programs. The on-screen guide automatically updates so you never need a TV guide or a channel lineup.

Pressing **GUIDE** on the remote accesses detailed information for the selected entertainment feature. The last channel viewed appears on a smaller screen (screen-in-screen) while navigating the Guide. Use the navigation arrows to search through the guide, when the show you want to watch is highlighted, press **SELECT** to watch the show.

The Guide contains a color coded system to differentiate at first glance the type of programs available.

Color Meaning

Light Green/Blue	Normal Programming
Dark Green	No Information Available
Dark Gray	Unsubscribed
Dark Blue	System (Movies, Promos, Search)
Red	Sports
Light Green	News
Light Blue	Children's
Purple	Movies

NOTE: Pressing **GUIDE** on remote is only way to access the guide.

Viewing Program Information

1. Press **GUIDE** to access the DTV Guide.

■ Use the navigational arrow keys to browse programs.

The Guide advances in 30 minute increments displaying future programming; a highlight appears around a selected channel.

■ Use fast-forward or rewind (>> or <<) as a shortcut to jump to listings for the next day.



■ Use **CH +/-** to preview channels in the upper right corner of the DTV Guide.

2. Highlight a program.

3. Press **SELECT** to change to the channel or press **INFO** to display program information including a synopsis of the show and the actors. Press **INFO** again to clear information and return to the guide.

Autotune and Reminders

Setting Autotune and reminders

The system will remind you that a show you want to watch is now on.

1. Press **GUIDE** to access the DTV Guide.

2. Highlight a future program by scrolling to the right with the **Navigation arrows**, when the program you want to be reminded of is highlighted, press **SELECT**.

3. The Autotune/Reminder page appears. Select either an Autotune or a Reminder event. Select the preferred event time by using the +/- buttons to select a time period from 1 to 99 minutes.

4. Select **Exit** to return to the DTV Guide, if you selected Autotune, the system will change you from any show you are watching to that channel where the reminder was set when that show starts.

Executing Reminders

When watching DTV, an Autotune reminder changes the station to your desired program for you, when the system does so, you have two options:

■ Click **OK** to accept.

■ Click **Dismiss** to ignore.

Favorites Lists

With access to hundreds of channels you can create, edit, and delete a list of your most frequently viewed and favorite channels.

Creating Favorites Lists

1. Press **MENU** on the remote. The Main menu displays.

2. Select **Settings**, then **Favorites**.

3. Select **New**. Use the keyboard to enter a name or peruse the list of channels to either select or deselect each channel. The selected Favorites list appears at the top of the screen and the displayed channels are arranged according to the Favorites list in the IPG.

4. Select **Exit**.

Renaming Favorites

1. Press **MENU** on the remote. The Main menu displays.

2. Select **Settings**, and then **Favorites**.

3. Choose the list to rename by using the << or >> keys to select the Favorites list to edit. Peruse the list of channels to either select or deselect each channel.

4. Select the **Rename** button. The Rename dialog box appears, revealing the on-screen keyboard.

5. Use the on-screen keyboard to change the name (from 1 to 10 characters).

6. Select **Done**. The Rename dialog box closes. The Edit Favorites screen is updated and reflects the new name.

7. Select **Exit**.

Deleting Favorites

1. Press **MENU** on the remote. The Main menu displays.
2. Select **Settings**, and then **Favorites**.
3. Choose **Delete**.

The Confirm Deleting dialog box appears.

4. Select **Yes**. The Delete Favorites screen is updated and reflects the removed Favorite.
5. Select **Exit**.

Using Favorites

To view your newly defined Favorites list, press Guide once to see all channels, pressing guide again (after the guide is displayed) will sort through your Favorites lists. You can create several Favorites lists. The default lists are **All** (displays all available channels) and **Subscribed** (displays those channels that you are currently subscribed to).

The current Favorites list is displayed in the lower left hand corner of the screen. To change to other favorites lists, continue pressing **GUIDE** until your desired list appears.



Personal Identification Number

Your PIN is used to rent movies, and set parental controls for TV programs and movie ratings. When required, an onscreen message requests entering the PIN using the remote. As a security measure, asterisks appear as numbers are entered. If the wrong PIN is entered, a message prompts re-entry.

PINs

There are two PINs used in the Interactive system, the PIN number at the beginning of this guide is used for both the system and the purchase PINs until you change your PIN:

- **System PIN**—The System PIN allows you to set parental controls, set your system display language and audio language, and view your account history. You can change your System PIN, or inactivate the need for a System PIN with the following directions.
- **Purchase PIN**—The Purchase PIN allows you to purchase PPV movies, and other items purchased per use. This is the same as the System PIN when the service is initially set up.

System PIN

Changing the System PIN

Create and Modify the PIN for System Settings.

1. Press **MENU** on the remote.
2. Select **Settings**, and then **PIN Options**.
3. Select **Edit** to change the **Settings PIN**.
4. Enter numbers using the remote to change the Settings PIN.
5. Click **Save and Exit** to complete the PIN modification and return to the Menu. A confirmation message appears; after a few seconds, the system returns to the Menu.

Enable/Disable System PIN

Select to enable or disable the Settings PIN; you will no longer be prompted for your PIN while accessing System Settings or making a purchase in the system.

1. Press **MENU** on the remote.

2. Select **Settings**, and then **PIN Options**.
 3. Select to Enable or Disable the Settings PIN; press **Y** for Yes and **N** for No.
 4. Click **Save and Exit** to complete the PIN modification and return to the Menu.
- A confirmation message appears; after a few seconds, the system returns to the Menu.

Purchase PIN

Changing the Purchase PIN

Create and Modify the PIN for purchasing items in the system.

1. Press **MENU** on the remote.
 2. Select **Settings**, and then **PIN Options**.
 3. Select **Edit** to change the **Purchase PIN**.
 4. Enter numbers using the remote to change the Purchase PIN.
 5. Click **Save and Exit** to complete the PIN modification and return to the Menu.
- A confirmation message appears; after a few seconds, the system returns to the Menu.

Enable/Disable Purchase PIN

Select to enable or disable the Settings PIN; you will no longer be prompted for your PIN when making a purchase in the system.

1. Press **MENU** on the remote.
 2. Select **Settings**, and then **PIN Options**.
 3. Select to Enable or Disable the Purchase PIN; press **Y** for Yes and **N** for No.
 4. Click **Save and Exit** to complete the PIN modification and return to the Menu.
- A confirmation message appears; after a few seconds, the system returns to the Menu.

Viewing Account History

1. Press **MENU** on the remote.
2. Select **Account**. The Enter PIN dialog box appears.
3. Enter your PIN.
4. The Account History screen appears. View transactions and account information.

Renting a PPV Movie

1. Press **GUIDE**. Navigate using remote navigation arrows to a PPV channel.
 2. Press **SELECT** on the remote. If the movie is in progress, a warning box is presented that states "Selected Program already showing. Continue?". Options are **YES** or **NO**. Selecting **YES** allows you to continue renting movie.
 3. The rental screen displays and contains description of movie, rating, actors, runtime and cost to rent.
 4. Enter your PIN to rent the movie, or press **CANCEL** on this screen.
 - **CANCEL** on-screen takes you back to DTV channel.
- Entering PIN adds an icon on the rental screen that says **ACCEPT CHARGES?**
- **CANCEL** Button is also present. Accepting charges rents the movie. Cancel returns you to DTV.

Parental Controls

Parental Control ratings determine accessible DTV programs. The system blocks restricted programs from being viewed and/or displayed in the DTV Guide, according to preset parental control settings.

Parental Guidelines for television programs contain two parts: an age based rating indicating the age group for which a particular program is designed, and a content-based rating indicating program material.

Some key letters and definitions found in TV ratings include:

- V = Violence
- S = Sexual Conditions
- L = Coarse or crude indecent language
- D = Suggestive dialog
- FV = Fantasy violence

Overriding Parental Controls

When a restricted program is accessed, a Parental Control Override screen appears. The override feature allows a valid PIN to temporarily extend the parental control rating. An override applies only to the current show and continues for the duration of the television program.

Rating Meaning

TV-Y	All Children
TV-Y7	Directed to Older Children
TV-G	General Audience
TV-PG	Parental Guidance Suggested
TV-14	Parents Strongly Cautioned
TV-MA	Mature Audience Only

Setting Parental Controls

Use Parental Controls to set maximum viewable ratings for movies and TV programs, as well as prevent unrated TV shows from displaying. A valid PIN is required to alter Parental Controls. The system uses TV Parental Guidelines and MPAA ratings for movies to control viewing of inappropriate shows. These ratings give parents more information about content and age-appropriateness of TV shows.

1. Press **MENU** on the remote.

2. Select **Settings**, and then **Parental Controls**. The Enter PIN dialog box appears.

3. Enter your PIN.

4. Select options for the following:

■ **Enable Parental Controls**- Select Yes or No to activate Parental Control features throughout the system.

■ **MPAA Ratings** - Control viewing of programs below the selected MPAA ratings level (PG 13 etc.).

■ **VCHIP Ratings** - Control viewing of programs below the selected VCHIP rating level (TV-14 etc.).

NOTE: Not all TV programs and movies are rated. To prevent unrated programs from being accessed, set Parental Controls accordingly.

■ **Lock Shows Unrated** - Select Yes or No to restrict viewing of shows that are not assigned a rating.

■ **Show Titles**- Select Yes or No to Display titles exceeding parental control levels.

■ **Hide Channels**- Select Yes or No to remove channels from the system.

5. Enter preferences using the remote keys and **SELECT**.

6. Select **Exit**.

Troubleshooting


My remote doesn't seem to work.

My TV doesn't turn on with the remote.
The Digital TV does not show up on my TV.

I can't change channels.

I don't see all of my channels in the Guide.

The LED will flash once when a button is pressed if it is working. If the batteries need to be replaced, the LED will flash twice whenever a button is pressed. Be sure the **TV** button is pressed before pressing **PWR**. Be sure the Input for your TV is set to the proper setting. You can do this by pressing the **TV** button, then the Input button until you see the programming.

Be sure the  button is pressed before attempting to operate the system.

Be sure your favorites list is not blocking some channels. Press **GUIDE** until All channels appears in the lower left corner, this will show all available channels.

