



# New Customer Application

(Digital TV, High Speed Internet, and Nationwide Cellular forms are separate)

Please complete necessary fields and return to Albany Fiber Communications by mail at 131 6<sup>th</sup> Street Albany, MN 56307 or by fax to 320.845.7000. If you have any questions please do not hesitate to call 320.845.2101 or visit [www.albanytel.com](http://www.albanytel.com)

## Customer Information

Name (Directory Listing): \_\_\_\_\_ Date: \_\_\_\_\_

911 Address: \_\_\_\_\_ Township: \_\_\_\_\_

Billing Address (if different) \_\_\_\_\_ County \_\_\_\_\_

Email Address: \_\_\_\_\_

Type of Dwelling: Business \_\_\_\_ Residence \_\_\_\_ Mobile Home: Yes \_\_\_\_ No \_\_\_\_

If this is a new structure please provide directions to the location: \_\_\_\_\_

Name of party who last lived at this location: \_\_\_\_\_

Nearest neighbor who has our service: \_\_\_\_\_

## Credit Information

Date of Birth: \_\_\_\_\_ Social Security #: \_\_\_\_\_ Single/Married: \_\_\_\_\_

Spouses Name (if applicable): \_\_\_\_\_ Spouses Social Security #: \_\_\_\_\_

Place of Employment: \_\_\_\_\_ Spouse: \_\_\_\_\_

Name of Residents over 18 at this location \_\_\_\_\_

Nearest Relative and telephone number \_\_\_\_\_

Are you renting this property? Yes \_\_\_\_ No \_\_\_\_

Previous/current telephone service provider: \_\_\_\_\_ Your Telephone Number \_\_\_\_\_

Date Disconnected: \_\_\_\_\_

Have you been our customer before? Yes \_\_\_\_ No \_\_\_\_

If yes, Date: \_\_\_\_\_ Previous Telephone number: \_\_\_\_\_

May we contact you at your place of employment? Yes \_\_\_\_ No \_\_\_\_ If yes, telephone number: \_\_\_\_\_

## Calling Features

Calling features can be added to any Telephone line.

<input type="checkbox"/> Caller ID (Name and Number)	4.95/mo	<input type="checkbox"/> Selective Call Forwarding	.75/mo
<input type="checkbox"/> Voice Mail	3.50/mo	<input type="checkbox"/> Automatic Call Back	.75/mo
<input type="checkbox"/> Three-Way Calling	1.50/mo	<input type="checkbox"/> Automatic Recall	.75/mo
<input type="checkbox"/> Selective Toll Restriction	3.50/mo	<input type="checkbox"/> Distinctive Ringing/Call Waiting	1.25/mo
<input type="checkbox"/> Call Waiting	1.50/mo	<input type="checkbox"/> Selective Call Acceptance	.75/mo
<input type="checkbox"/> Call Forwarding	1.50/mo	<input type="checkbox"/> Selective Call Rejection	.75/mo
<input type="checkbox"/> Speed Calling	1.50/mo		

***Please continue on other side.***

## Office Use Only

NUMBER ASSIGNED \_\_\_\_\_ DATE SERVICE WILL BEGIN \_\_\_\_\_

**\_\_\_ Eight-hour battery backup      \$3.00 per month**

Battery backup for calling 911 emergency services only during a commercial power outage. A traditional hard-wired phone would be required in your home to make a phone call. Cordless phones will not work due to them requiring power.

**Long Distance Service**

As an Albany Fiber Communications customer, toll-free calling is available between the exchanges of 845, 836, and 837. Additionally, Albany (845) residents have Extended Area Service to Upsala (573), Avon (356) and Holdingford (746). Freeport (836) residents can call Upsala (573) toll free. All other calls will incur long distance charges. Albany Fiber Communications offers several options to make your long distance calling fit your needs while being very affordable.

- **Flat 14¢ plan** (14¢ no matter how much or as little as you talk. No monthly fees)
- **1.95 & 11** (\$1.95 per month and all calls are just 11¢ per minute)
- **4.95 & 9** (\$4.95 per month and all calls are just 9¢ per minute)
- **Unlimited\*** (\$44.95 per month, call as much as you like with no per minute fees) \* *Unlimited calling plan is for residential use only and requires [acceptable use policy](#) (PDF).*
- **No Long Distance service.**

Do you want 800 number calling ability? Yes\_\_\_ No\_\_\_

Would you like 900 numbers blocked? Yes \_\_\_ No\_\_\_ If no, I agree to pay for these calls (sign):\_\_\_\_\_

Albany Mutual Telephone can give your account a PIC Freeze to stop undesired changes in Long Distance carriers. Would you like your account to have a PIC Freeze? Yes \_\_\_ No \_\_\_

**To begin Service**

\* Complete this form. Also, depending on your income, you may qualify for a discount on phone service (Lifeline) or reduced installation fees (LinkUp) – check the Telephone Assistance Program (TAP) form or call our office.

\* Provide us with a copy of your valid driver's license.

\* Please fill out **Digital TV, High Speed Internet, and Nationwide Cellular** forms separately. ([www.albanytel.com](http://www.albanytel.com))

\* A Deposit may be required depending upon creditworthiness. (You will be notified if this is required)

\* If Plowing is required, we will be in contact with you after forms are completed.

\* Date you would like service to begin \_\_\_\_\_

\* An installation charge of \_\_\_\_\_ must be paid before service is connected. (Call for price)

\* Telephone bills are due on the 25<sup>th</sup> of each month, services are subject to disconnect if payment is not made by the 25<sup>th</sup> of each month.

\* I acknowledge that the above information is accurate to the best of my knowledge. Additionally, I understand if found otherwise, service may be disconnected immediately.

\_\_\_\_\_  
**Signature of person responsible for paying the bill**

\_\_\_\_\_  
Spouse

\_\_\_\_\_  
**CELL PHONE NUMBER**

**Please Return with installation payment to:** Albany Fiber Communications 131 6<sup>th</sup> Street Albany, MN 56307