



DATE: _____

APPLICATION FOR SERVICES

Customer Information

NAME: _____

EMAIL: _____

ADDRESS: _____

TELEPHONE: _____

PLEASE PICK THE SERVICES BELOW THAT YOU WANT INSTALLED

Phone Service

RESIDENTIAL PHONE LINE

\$22.59 + any features and options

[☐]

BUSINESS PHONE LINE

\$22.59 + any features and options

[☐]

Select Your High-Speed Internet Access

Ruby (50Mbps Down/50Mbps Up)

\$30.00/mo.

[☐]

Topaz (100MBPS Down/100Mbps Up)

\$50.00/mo.

[☐]

Amber (250Mbps Down/250Mbps Up)

\$65.00/mo.

[☐]

Jade (500Mbps Down/500Mbps Up)

\$80.00/mo.

[☐]

Emerald (1Gig Down/1Gig Up)

\$100.00/mo.

[☐]

MANAGED WIFI (HIGHLY RECOMMENDED):

\$6.95/mo.

[☐]

Make your Internet connection wireless in your home.

(\$50 setup, Managed Wi-Fi)

DESIRED USERNAME: _____

DESIRED PASSWORD (8 – 64 Characters): _____

ADDITIONAL PHONE JACK REQUIRED FOR COMPUTER: YES: [☐] NO: [☐] (Installation charges apply)

Select Your Digital TV Package

Basic (20+ Channels)

\$40.00/mo.

[☐]

Expanded (130+ Channels)

\$100.00/mo.

[☐]

Premier (165+ Channels)

\$110.00/mo.

[☐]

ADD MORE TO YOUR VALUE

____ **NUMBER OF TV SET TOP BOXES (STB)** (Each STB after the first will be charged \$5.95/mo). Each TV requires a STB.
HD is included with each package

[] **WHOLE HOME CLOUD DVR** (Watch recorded programs on any TV in the house) \$12.95/mo.

[] **HBO** (6 Channels) \$14.95/mo.

[] **CINEMAX** (8 Channels) \$10.95/mo.

[] **STARZ & ENCORE** (11 Channels) \$11.95/mo.

[] **HBO + CINEMAX + STARZ & ENCORE** \$31.95/mo.

[] **PLAYBOY MONTHLY SUBSCRIPTION:** \$18.95/mo.

*A wireless router is strongly suggested for Fiber customers to prevent a security risk.

*Albany Fiber Communications recommends that all Internet users use some type of anti-virus software.

As an accepted Internet access user, I agree to abide by the present and future rules and bylaws of Albany Fiber Communications, including the Acceptable Use Policy.

*We do reserve the right to perform a credit check.

Please initial next to statements below:

_____ I have read and approved the Acceptable Use Policy. Yes _____

_____ I understand that the prices listed here, and the prices listed in other promotional items do not include mandated taxes and surcharges. I also understand that my first month's bill may be up to 2 times larger than my regular bill to make my account current with the billing process. Additionally, I understand that my service will be suspended for non-payment if the monthly payment is not received by the 25th of each month.

_____ I understand that each TV may incur a receiver charge per month.

_____ I understand that some programming may be inappropriate for all audiences and understand that it is my responsibility to activate the parental control features of the system.

_____ I understand that all equipment placed in the home is leased and is the property of Albany Fiber Communications and this property will be returned to Albany Fiber Communications at the termination of service.

_____ I also understand that available channels may change in the future.

_____ I understand that prices may change in the future.

_____ I agree to a 2-year agreement with free installation (early termination fees of \$175 will apply for early service cancellation). (TV and Internet install)

_____ I agree to pay a \$100 installation fee. No contract. (TV and Internet install)

Signature: _____ **Daytime Contact Number:** _____

Please complete necessary fields and return to Albany Fiber Communications by mail at 131 6th Street, Albany, MN 56307, fax to (320) 845-7000 or by email at customersupport@albanytel.net. Questions? Call us at (320) 845-2101 or visit us at www.albanytel.com